Retail

INGENICO'S RETAIL APPLICATION FOR THE i5100, i5310, i7780

CREDIT
SALE

① OR ▥ + ① + ①

SLIDE CARD
- VERIFY CARD + OK
- ENTER LAST 4 + OK
- CARD CODE VERIF. + OK

[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
- CARD CODE VERIF. + OK
- CARD PRESENT? YES/NO
  - *IF NO, SEE MAIL/PHONE/E-COMM*
- CLERK ID + OK

SALE AMNT. + OK
- SELECT TIP PERCENTAGE
  - *OR SEE OTHER TIP*
- COMMERCIAL CARD

SALE $XX? + ACCEPT
- INVOICE NO. + OK
- CUST. COPY? YES/NO
- TIP AMNT. + OK
- IMPRINT CARD

REPRINT RECEIPT

⑨ OR ▥ + ③ + ①

1 = LAST COPY

2 = OTHER

[IF OTHER]
- SEARCH

(to reprint) **CORR**
1 = MRCNT COPY
2 = CUST COPY
3 = BOTH COPIES

OFFLINE ENTRY
FOR VOICE AUTHORIZATION

⑤ OR ▥ + ⑤ + ①

SLIDE CARD
[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
- CLERK ID + OK

SALE AMNT. + OK
- SELECT TIP PERCENTAGE
  - *OR SEE OTHER TIP*
- COMMERCIAL CARD

SALE $XX? + ACCEPT
OR SEE CHANGE AMOUNT
- INVOICE NO. + OK

APPRVL CODE + OK
- CUST. COPY? YES/NO

CREDIT VOID

⑥ OR ▥ + ⑥
- SEARCH

(to void) **CORR**
- CUST. COPY? YES/NO

MAIL/PHONE/
E-COMMERCE

① OR ▥ + ① + ①

ACCT. NO. + OK

EXP. DATE + OK
- CARD CODE VERIF. + OK
- CARD PRESENT? NO
1 = MOTO
2 = E-COMMERCE

MOTO TRANS? YS/NO
- ADDRESS + OK
- ZIP + OK
- ORDER NO. + OK
- CLERK ID + OK

SALE AMNT. + OK
- SELECT TIP PERCENTAGE
  - *OR SEE OTHER TIP*
- COMMERCIAL CARD

SALE $XX? + ACCEPT
OR SEE CHANGE AMOUNT
- INVOICE NO. + OK
- CUST COPY? YES/NO
- TIP AMNT. + OK
- IMPRINT CARD

END-OF-DAY BALANCING

TOTALS REPORT

▥ + ③ + ③

(then)

1 = PRINT

2 = DISPLAY

CLERK REPORT

▥ + ③ + ④

4 = CLERK

5 = UNADJ TIP

6 = IRS TIP
(next)

1 = ALL

2 = SINGLE
- CLERK ID + OK
- CASH TIP + OK

CREDIT RETURN

② OR ▥ + ② + ①

SLIDE CARD
[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
- CLERK ID + OK

RETURN AMNT. + OK
- INVOICE NO. + OK
- CUSTOMER COPY? YES/NO

DEBIT SALE

▥ + ① + ③

SLIDE CARD
- CLERK ID + OK

SALE AMOUNT + OK
- SELECT TIP PERCENTAGE
  - *OR SEE OTHER TIP*
- CASH BACK AMNT.+ OK
- TOTAL AMNT. + OK

SALE $XX? + ACCEPT
OR SEE CHANGE AMOUNT
- INVOICE NO. + OK

PIN + OK
- CUSTOMER COPY? YES/NO

DETAIL REPORT

▥ + ③ + ②

(then)

1 = PRINT

2 = DISPLAY
(then)
- CUSTOMER COPY? YES/NO

④ OR ▥ + ④

1 = ALL

2 = SELECT
[IF SELECT]
- SELECT MERCHANT

CANCEL/ACCEPT

DEBIT RETURN

▥ + ② + ②

SLIDE CARD
- CLERK ID

RETURN AMNT. + OK
- INVOICE NO. + OK

PIN + OK
- CUST. COPY? YES/NO

SPECIAL OPTIONS

- = OPTIONAL STEPS
**IF OPTION IS ON –
FOLLOW GREY STEP
OR INSERT
ADDITIONAL STEPS
BELOW AT >**

COMMERCIAL CARD

TAX AMNT. + OK
TAX EXEMPT YES/NO
TOTAL AMNT. + OK

CHANGE AMOUNT

SALE AMNT. + OK
**SELECT TIP
PERCENTAGE**
OR SEE OTHER TIP
TOTAL AMNT. + OK

SEARCH

SEARCH BY…

1 = ALL

2 = REF #
   REF + OK

3 = CLERK #
   CLERK + OK

4 = ACCT #
   ACCT + OK

5 = INVOICE #
   INV + OK
(to scroll through transactions)
- NEXT/PREV
(to select current transaction)
- **CORR** or SELECT

FDC Omaha

BANK NAME	
BANK PHONE	
HELP DESK PHONE	
V NUMBER	
VISA/MASTERCARD VOICE AUTH PHONE	
MERCHANT NO/ID	
OTHER	

TERMINAL MESSAGES

BATCH FULL	Settle batch.
CALL XXXXXXXXX	Call the indicated number.
CALL AE	Call American Express for authorization.
CALL AE XXXXXX	Call American Express and give the referral number (XXXXXX).
CALL CB	Call Carte Blanche for authorization.
CALL DC	Call Diners Club for authorization.
CALL DISCOVER	Call Discover for authorization.
CALL FOR AUTH	Call your VISA/MasterCard Voice Authorization Center for authorization.
CALL JB	CALL JBS for authorization.
CALL ND	Call your VISA/MasterCard Voice Authorization Center for authorization.
CARDREADER ONLY	Manual card entry is not allowed. Swipe card.
CLERK TABLE FULL	Print clerk ID list, then delete unused clerk IDs.
DECLINE	Request another card from cardholder.
INVALD ACCT	Request another card from cardholder.
INVALID AMOUNT	Verify the amount and retry the transaction.
INVLD CODE ACCT	A valid account number matched with a transaction code for a different card type; or you attempted an EDC credit or force and you are not set up for EDC. Verify the account ranges in Card Options Configuration and retry the transaction.
INVLD EXP DATE	Verify the expiration date and retry the transaction.
INVLD MERCH ID	Verify and if necessary correct the Merchant ID.
INVLD SERV ID	Call your Bank Representative.
INVALID CARD	Verify the account number and retry the transaction
INVALID DATA	Call your Bank Representative
INV ACCT XXX	Offline transaction entered for card account number with length, prefix, or check digit problems. Find and correct invalid item.
INV AUCD XXX	Authorization Code has unreadable characters. Find and correct invalid item.
INV ITEM XXX	Offline transaction entered for card plan(s) merchant does not accept for EDC. Find and correct invalid item
INV TRCD XXX	Transaction code has unreadable characters or does not exist on the host system . Find and correct invalid item
INV ACQ	Verify and if necessary correct the Bank Number
INVLD PREFIX	Verify the account number and retry the transaction
INVLD TERM TYPE	Contact your Bank Representative and have the terminal ID type set to IJ2
ISSUER UNAVAIL	Call for Voice Authorization or retry transaction later
LINE BUSY **LOST COMM W/HOST** **NO DIAL TONE**	Line is busy at the host or there are telephone circuit problems. Try transaction again or call **Voice Authorization Center**.
PIC UP **UNAUTH TRANS**	Do not accept the card for this transaction and do not return the card to the customer. You are trying to authorize a transaction that you are not set up to accept Contact your Bank Representative.
UNSUPPORTED CARD	The card's BIN range falls outside of a recognizable range.

DIV350468 Rev A