

Restaurant

INGENICO'S RESTAURANT APPLICATION FOR THE i5100, i5310, i7780

CREDIT SALE

1 OR + 1 + 1

SLIDE CARD

- > VERIFY CARD + OK
- > ENTER LAST 4 + OK
- > CARD CODE VERIF. + OK

[OR] IF UNREADABLE:

- ACCT. NO. + OK
- EXP. DATE + OK
- > CARD PRESENT? YES/NO
- > SERVER ID + OK

- SALE AMNT. + OK
- > SELECT TIP PERCENTAGE
- > OR SEE OTHER TIP

- > INVOICE NO. + OK
- > CUST. COPY? YES/NO
- > TIP AMNT. + OK
- > IMPRINT CARD

REPRINT RECEIPT

9 OR + 5 + 1

- 1 = LAST COPY
- 2 = OTHER

[IF OTHER]

- > SEARCH

CORR

(to reprint)

- 1 = MRCNT COPY
- 2 = CUST COPY
- 3 = BOTH COPIES

OFFLINE ENTRY

FOR VOICE AUTHORIZATION

7 OR + 7

SLIDE CARD

[OR] IF UNREADABLE:

- ACCT. NO. + OK
- EXP. DATE + OK
- > SERVER ID + OK

- SALE AMNT. + OK
- > SELECT TIP PERCENTAGE
- > OR SEE OTHER TIP
- > TOTAL AMNT. + OK

- SALE \$XX? + ACCEPT
- OR SEE CHANGE AMOUNT
- > INVOICE NO. + OK

- APPRVL CODE + OK
- > CUST. COPY? YES/NO

PAY AT TABLE (i7780)

+ 1

- > SERVER ID
- > INVOICE NO. + OK

SALE AMNT. + OK

- [GIVE TO CUSTOMER]
- > PIN + OK
- > LANGUAGE? ENG/SPAN
- > PAY? DEBIT/CREDIT

SLIDE CARD

[OR] IF UNREADABLE:

- ACCT. NO. + OK
- EXP. DATE + OK
- > TIP? 15%/18%
- > OR SEE OTHER TIP

- > TOTAL + ACCEPT
- [RETURN TO SERVER]
- > SERVER PASSWORD + OK

CREDIT VOID

6 OR + 6

- > SEE SEARCH

CORR

- (to void)
- > CUST. COPY? YES/NO

CREDIT RETURN

8 OR + 8 + 1

SLIDE CARD

- ACCT. NO. + OK
- EXP. DATE + OK
- > SERVER ID + OK

RETURN AMNT + OK

- > INVOICE NO. + OK
- > CUST. COPY? YES/NO

DEBIT SALE

+ 1 + 2

SLIDE CARD

- > SERVER ID + OK
- SALE AMOUNT + OK
- > SELECT TIP PERCENTAGE
- > OR SEE OTHER TIP
- > CASHBACK AMNT. + OK
- > TOTAL AMNT. + OK

SALE \$XX? + ACCEPT

- > INVOICE NO. + OK
- PIN + OK
- > CUST. COPY? YES/NO

DEBIT RETURN

+ 8 + 2

SLIDE CARD

- > SERVER ID
- RETURN AMNT. + OK
- > INVOICE NO. + OK
- PIN + OK
- > CUST. COPY? YES/NO

TIP ADJUST

2 OR + 2

- > SEE SEARCH

- TIP AMNT. + OK
- > TOTAL AMNT. + OK
- > SALE \$XX? + ACCEPT
- > ADJUST ANOTHER?
- YES/NO

SPECIAL OPTIONS

- > = OPTIONAL STEPS
- IF OPTION IS ON - FOLLOW GREY STEP
- OR INSERT ADDITIONAL STEPS BELOW AT >

OTHER TIP

- 4 (OTHER)
- TIP AMNT. + OK

CHANGE AMOUNT

- SALE AMNT. + OK
- SELECT TIP PERCENTAGE
- OR SEE OTHER TIP
- TOTAL AMNT. + OK

SEARCH

SEARCH BY...

- 1 = ALL
- 2 = REF #
- REF + OK
- 3 = SERVER #
- SERVER + OK
- 4 = ACCT #
- ACCT + OK
- 5 = INVOICE #
- INV + OK
- (to scroll through transactions)
- > NEXT/PREV
- (to select current transaction)
- > **CORR** or SELECT

FDC Omaha

BANK NAME	
BANK PHONE	
HELP DESK PHONE	
V NUMBER	
VISA/MASTERCARD VOICE AUTH PHONE	
MERCHANT NO/ID	
OTHER	

END-OF-DAY BALANCING

SUMMARY REPORT



(then)

- 1 = PRINT
- 2 = DISPLAY

DETAIL REPORT



(then)

- 1 = PRINT
- 2 = DISPLAY

SERVER REPORT



- 4 = SERVER
- 5 = UNADJ TIP
- 6 = IRS TIP (next)
- 1 = ALL
- 2 = SINGLE
- > SERVER ID + OK
- > CASH TIP + OK

TRANSMIT BATCH



- 1 = ALL
- 2 = SELECT
- [IF SELECT]
- > SELECT MERCHANT
- CANCEL/ACCEPT

TERMINAL MESSAGES

BATCH FULL	Settle batch.
CALL XXXXXXXXXX	Call the indicated number.
CALL AE	Call American Express for authorization.
CALL AE XXXXXX	Call American Express and give the referral number (XXXXXX).
CALL CB	Call Carte Blanche for authorization.
CALL DC	Call Diners Club for authorization.
CALL DISCOVER	Call Discover for authorization.
CALL FOR AUTH	Call your VISA/MasterCard Voice Authorization Center for authorization.
CALL JB	CALL JBS for authorization.
CALL ND	Call your VISA/MasterCard Voice Authorization Center for authorization.
CARDREADER ONLY	Manual card entry is not allowed. Swipe card.
CLERK TABLE FULL	Print clerk ID list, then delete unused clerk IDs.
DECLINE	Request another card from cardholder.
INVALID ACCT	Request another card from cardholder.
INVALID AMOUNT	Verify the amount and retry the transaction.
INVL CODE ACCT	A valid account number matched with a transaction code for a different card type; or you attempted an EDC credit or force and you are not set up for EDC. Verify the account ranges in Card Options Configuration and retry the transaction.
INVL EXP DATE	Verify the expiration date and retry the transaction.
INVL MERCH ID	Verify and if necessary correct the Merchant ID.
INVL SERV ID	Call your Bank Representative.
INVALID CARD	Verify the account number and retry the transaction
INVALID DATA	Call your Bank Representative
INV ACCT XXX	Offline transaction entered for card account number with length, prefix, or check digit problems. Find and correct invalid item.
INV AUCCD XXX	Authorization Code has unreadable characters. Find and correct invalid item.
INV ITEM XXX	Offline transaction entered for card plan(s) merchant does not accept for EDC. Find and correct invalid item
INV TRCD XXX	Transaction code has unreadable characters or does not exist on the host system . Find and correct invalid item
INV ACQ	Verify and if necessary correct the Bank Number
INVL PREFIX	Verify the account number and retry the transaction
INVL TERM TYPE	Contact your Bank Representative and have the terminal ID type set to IJ2
ISSUER UNAVAIL	Call for Voice Authorization or retry transaction later
LINE BUSY	Line is busy at the host or there are telephone circuit problems. Try transaction again or call Voice Authorization Center .
LOST COMM W/HOST	
NO DIAL TONE	
PIC UP	
UNAUTH TRANS	Do not accept the card for this transaction and do not return the card to the customer. You are trying to authorize a transaction that you are not set up to accept Contact your Bank Representative.
UNSUPPORTED CARD	The card's BIN range falls outside of a recognizable range.